

Blue Shield of California Foundation

March 12, 2015

Approaching Behavioral Healthcare from a Community Perspective



THE CENTER

FOR HEALTH CARE SERVICES

Mental Health & Substance Abuse Solutions

Where hope and healing begin.

Leon Evans, President/CEO

The Center for Health Care Services

- Quasi-governmental agency, one of 38 Local Mental Health Authorities in Texas, responsible for providing safety net services to Bexar County residents (1.7 million population)
- Jointly sponsored by the county commissioners' court and the county public hospital system which provide local matching funds (\$5 million)
- Annual budget \$100 million
- 30,000 unduplicated individuals served estimate for FY2015
- Over 90 different funding streams

The Triple Aim

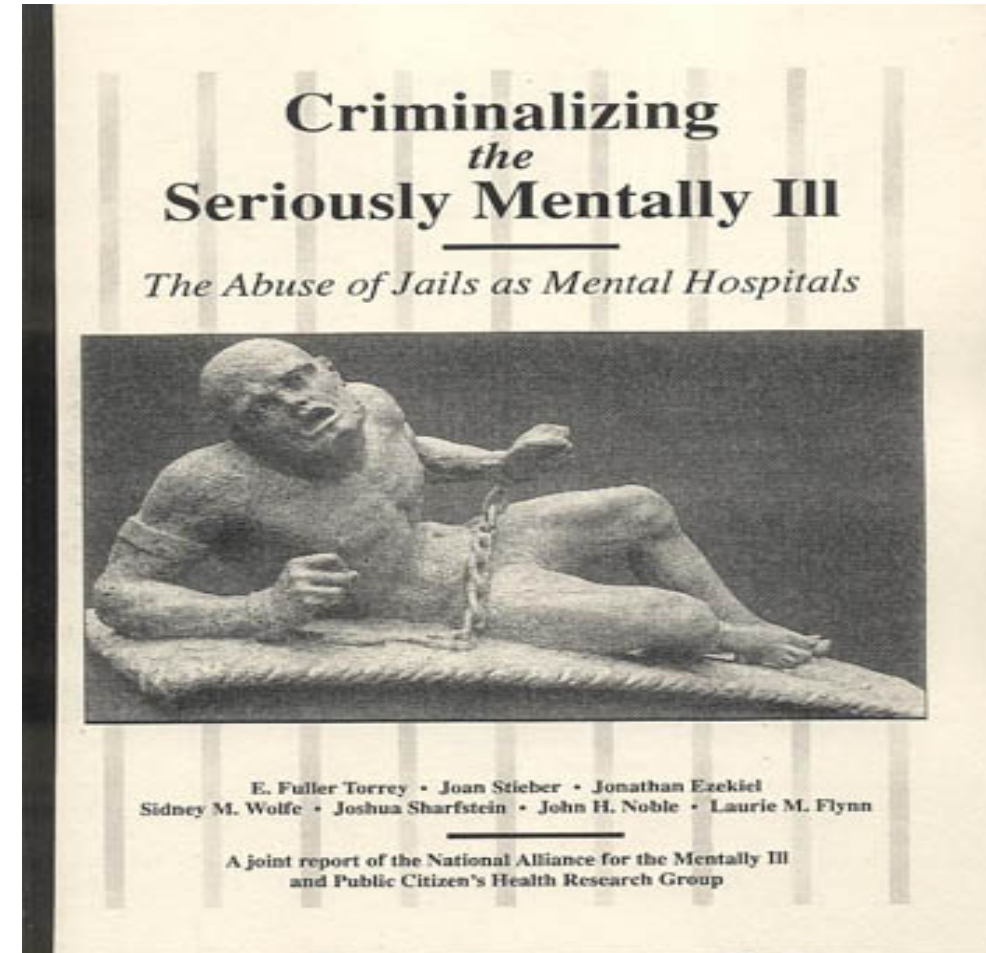
- Increased patient satisfaction
- Improved outcomes
- Reduced cost

Objectives

- Identify target stakeholders and strategies for creating and maintaining relationships
- Identify cost savings/cost avoidance mechanisms as a basis for creating collaborative treatment programs
- Describe the benefits and challenges to community of creating an integrated collaborative care treatment program

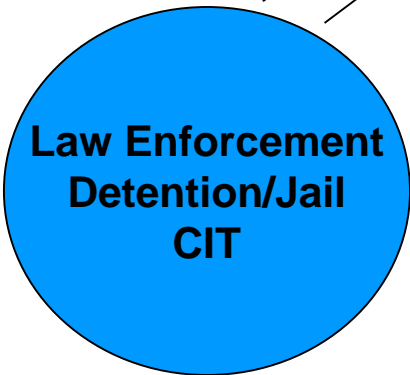
Community Wide Jail Diversion: The Problem

- Criminalization of Mentally Ill
- Inappropriate Cost to Society
 - 20% + in jail
 - Increased use of emergency rooms
 - Homelessness
- Public Safety Net
 - Consumers at risk
 - Law Enforcement at risk
 - Public at risk

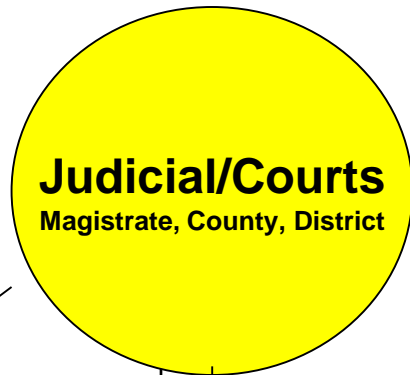


**System wide
Entry Points**

Police, Sheriff
Probation, Parole

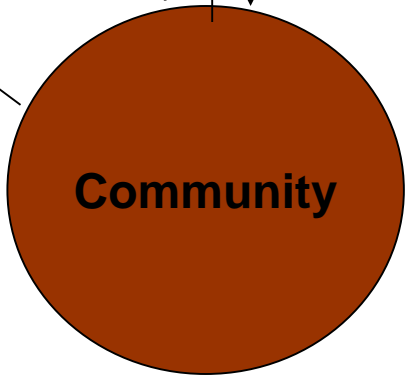


Civil and Criminal



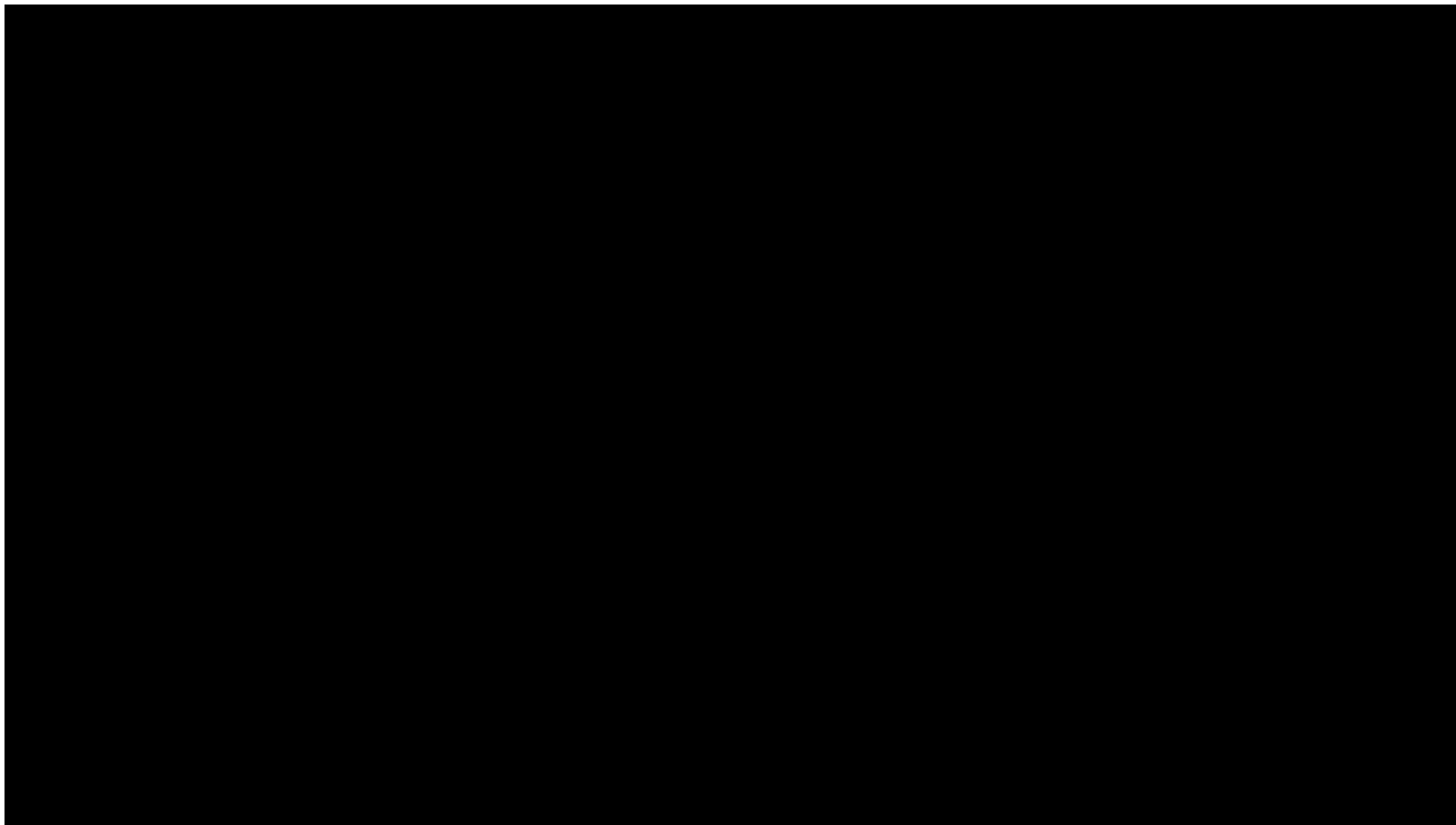
Treatment
Continuity of Care

**Dynamic
Crisis Jail Diversion
Information Exchange**



- Community Collaborative
- Crisis Care Center
- Crisis Hotline (Nurselink)
- CIT/DMOT
- SP5
- Crisis Transitional Unit
- Jail and Juvenile Detention
- Statewide CARE Match

Getting out the word



Impact on WAIT TIME for LAW ENFORCEMENT



Then (prior to Sept 2005)

- Wait times for Medical Clearance/ Screening at UHS ER - 9 hours, 18 min.
- Wait times for Medical Clearance/ Screening and Psychiatric Evaluation was between 12 and 14 hours.

Now

- The wait time for Medical Clearance/ Screening at the Crisis Care Center is 10 minutes.
- Wait time for Medical Clearance/Screening and Psychiatric Evaluation is 20 minutes.

Revocation Rates 2010

Federal Revocation Rate: 66%

Two-thirds of returning prisoners are re-arrested for new crimes within 3 years of their release. *Second Chance Act, 110th CONGRESS REPORT to US HOUSE OF REPRESENTATIVES*

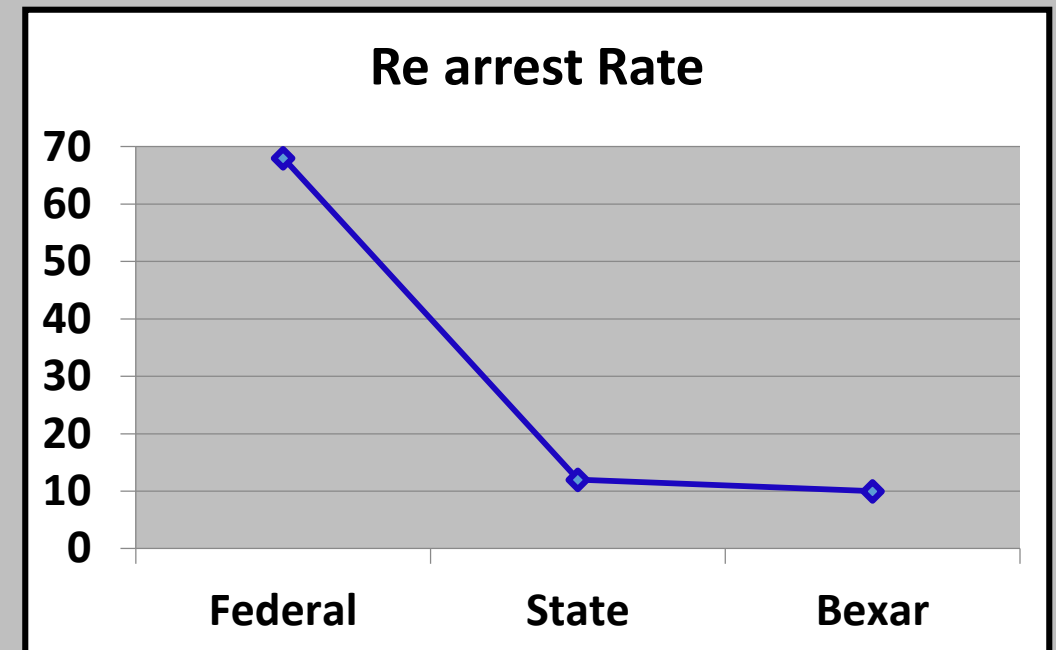
State Revocation Rate:

- Texas Felony Revocation Rate = 11.8%

**For Offenders enrolled in TDCJ Case management*

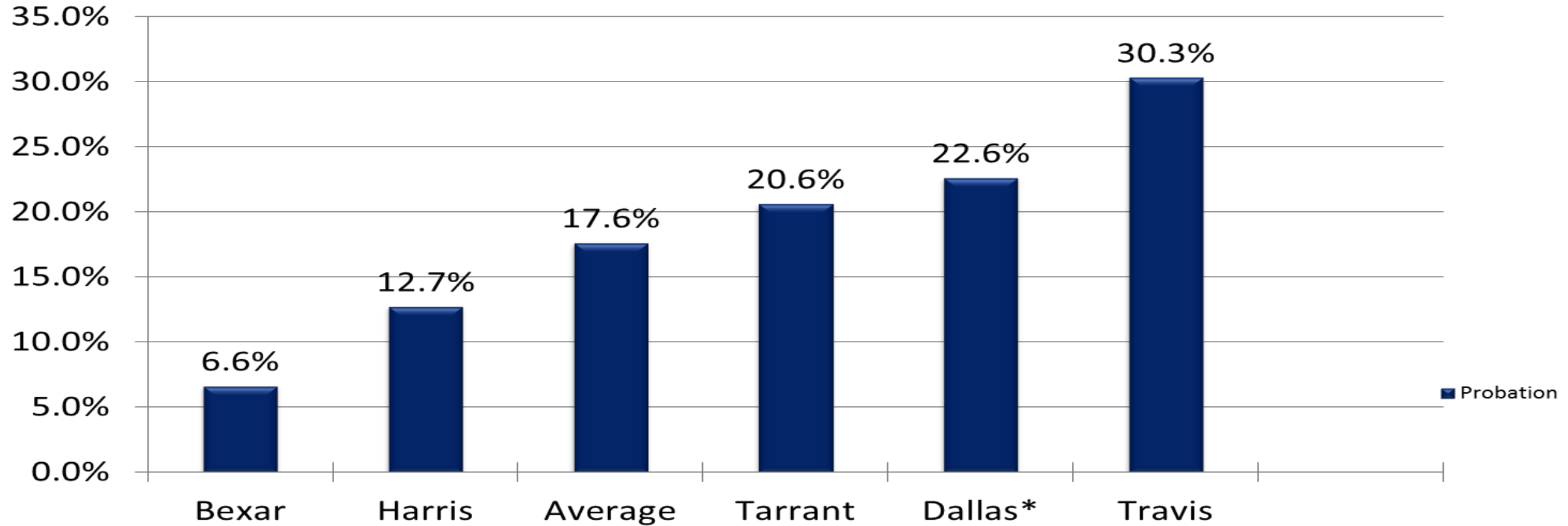
Local Revocation Rate:

- Bexar County Mentally Impaired Caseload Department Probation Department = 10.8%



Recidivism Rates for Top Five CSCD' S

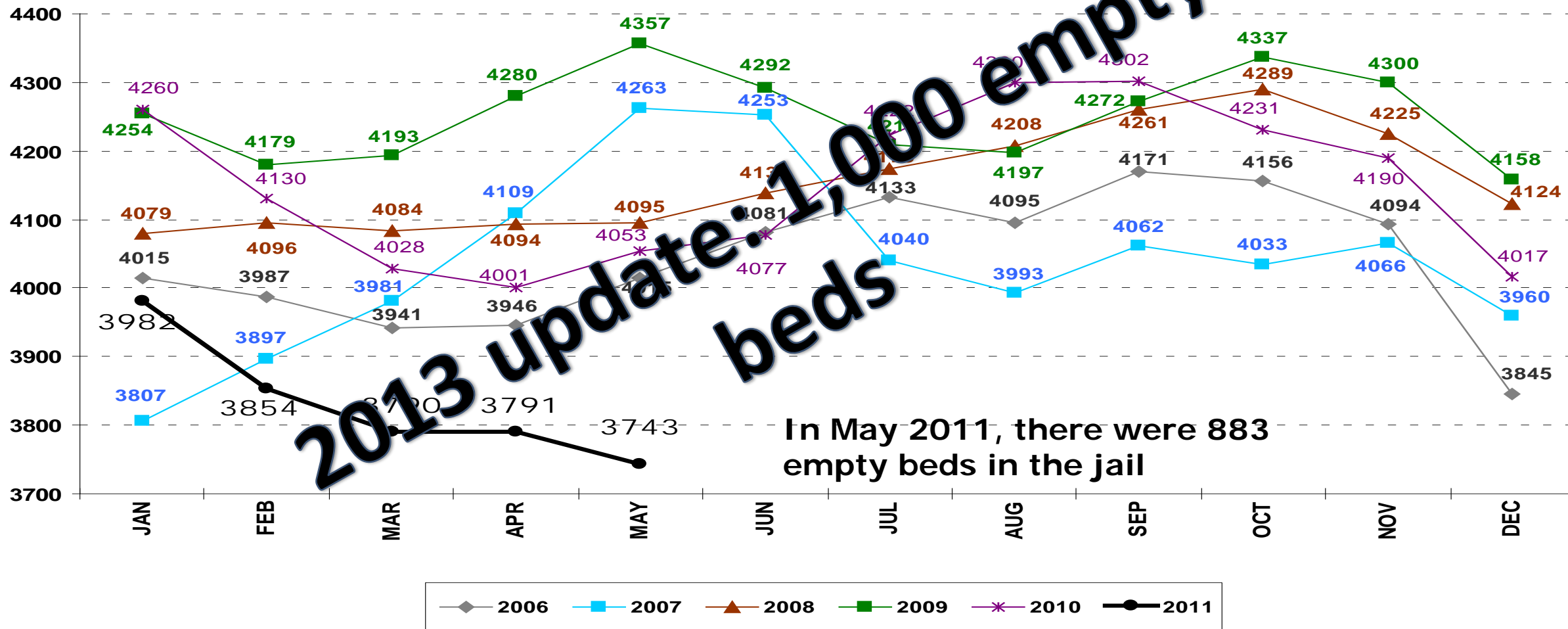
2014 Update



BEXAR COUNTY DETENTION CENTER SYSTEM POPULATION MONTHLY AVERAGES

(Main, Annex)

SYSTEM POPULATION



Combined CCC and Restoration Documented and Immediate Cost Avoidance

Cost Category	City of San Antonio	Bexar County	Direct Cost Avoidance
Reduction in Competency Restoration Wait Time in Jail for Hospital Admission	0	\$255,055 \$1,020,000 \$595,000 \$1,467,000* \$1,125,000* I.	\$255,055 \$1,020,000 \$595,000 \$1,467,000 \$1,125,000 I.
Reduction in Wait Time in Jail for Outpatient Competence/Wait Time for Restoration compared to Inpatient	0	\$137,898 \$900,000 \$542,300 \$978,000* \$750,000* J.	\$137,898 \$900,000 \$542,300 \$978,000 \$750,000 J.

Cost Category	City of San Antonio	Bexar County	Direct Cost Avoidance
Reduction in Jail Time for Competency Restoration on Bond and on Return	0	\$385,522 \$221,000 \$700,000 \$90,000* \$123,000* K.	\$385,522 \$221,000 \$700,000 \$90,000 \$123,000
2009 Total Year 1	\$1,494,094	\$5,174,599	\$6,668,693
2010 Total Year 2	\$1,823,348	\$7,002,055	\$8,825,403
2011 Total Year 3	\$2,147,078	\$8,127,253	\$10,221,631
2012 Total Year 4	\$2,415,985	\$9,635,901	\$12,051,886
2013 Total Year 5	\$2,652,626	\$9,634,411	\$12,287,037

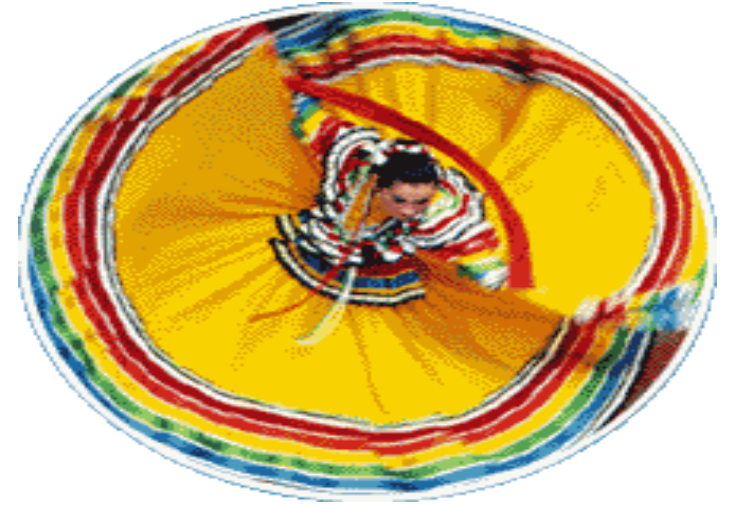
Collaboration: It's an unnatural act between...

...two or more consenting adults.



QUESTIONS?

Thank you !!!



Leon Evans, President/CEO
The Center for Health Care Services
210 261-1000
www.chcsbc.org
levans@chcsbc.org