

## Blue Shield of California Foundation Convening Survey

Question	Very	Some- what	Neutral	Not Very	Not At All
How helpful did you find the convening in regards to your goals for this grant?	67.7%	29.0%	-	3.2%	-
How beneficial did you find the convening for networking with members of other partnerships?	77.4%	16.1%	6.5%	-	-
How effective did you find the convening regarding strengthening your own partnership?	71.0%	29.0%	-	-	-
How engaging did you find Leon Evan's presentation?	54.8%	29.0%	9.7%	6.5%	-
How relevant did you find Leon Evan's presentation to your work?	51.6%	29.0%	12.9%	6.5%	-
How useful did you find Julie Slay's session?	46.7%	33.3%	20.0%	-	-
How useful did you find the feedback Julie Slay provided to your partnership specifically?	53.3%	33.3%	13.3%	-	-
How useful did you find the policy panel session in regards to your goals for your partnership?	36.7%	40.0%	16.7%	6.7%	-
How beneficial did you find the small group topic driven breakout session in the afternoon?	63.3%	23.3%	13.3%	-	-

### Open-ended Items with Themes and Individual Responses

*What were some points or lessons from Leon Evan's presentation that you found applicable to your work?*

- Provided a strong example of cross-system collaboration, working with law enforcement in particular.
  - Focused specifically/only on "pain points" (i.e., what's important to make change occur).
  - Demonstrated how engaging "champions"/key players in the community are important for systems change.
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- Being compassionate. Organizations work together. Cross training – example police with mental disabilities education.
  - Court / Law enforcement / Health care intersection
  - Decriminalizing mental health and substance disorders. Making bold, compassionate changes that then shifted policy. Proof that effective MH + SUD treatment saves money all over the place.
  - Development of collaborative partnership. Identification of common goals. Never take "no" for an answer.
  - Engaging law enforcement. Engaging decision makers. Encouraging collaboration.
  - Engaging partners to implement Restoration Center.
  - Focusing on "pain points" – aka keying into what's important to others to make change happen.
  - Framing ideas for collaboration in terms of addressing pain points.

- Great ideas about what collaboration can look like. Ideas about how to “sell” the benefits of collaboration.
- I really liked the CIT. I agree about the importance of partnership and collaboration. I like their model + want to look at pieces in my setting.
- I thought he was very engaging, but there was not a lot I can use in this particular collaborative yet. Good to spark ideas though.
- Importance of engaging key players in community. Collaboration. Not giving up.
- Just do it and don’t accept no for an answer. Value of collaboration across systems to fix problems. Measure and demonstrate value and funding will grow.
- Motivational thoughts about new partners.
- Need 2 find pain points in other systems. Need for continuous quality improvement attitude. Lots and lots of different strategies could work.
- Peers/lived experience is important.
- Presentation to law enforcement. Central access to services.
- Strategy for collaboration.
- System approach. Find a champion. Get the people who can say “yes!”
- Systems level accountability, responsive to patient need, treating patients with dignity as an intervention.
- Taking detailed minutes – making people accountable. Riding the line of what you can do. Pain points!!!
- The concept behind needing a “tour guide.” Developing collective accountability across system of care. We do not have a partnership with the criminal/justice sector. However, this presentation brought to light the importance of this for whole person care.
- The hand-out showing me cost avoidance was impressive.
- The Restoration Center impressive outcomes.
- There’s always a solution. Finding “champions.”
- Thinking of police/sheriff as potential savings sharing partners.
- Very pragmatic approach to behavioral health treatment and more importantly, how to track and report outcomes.
- Working with law enforcement. Data compilation on ROI.

*Please share any comments and suggestions you may have for us in regards to future convenings.*

- Include/address cultural education/awareness.
  - Provide more “practical” content.
  - Continue to provide peer networking time.
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- Always helpful to hear from an “expert.”
  - Continue intervention format.
  - Continued discussions on policy reform / payment reform.
  - Copies of legislation.
  - Cultural education/awareness. Cultural/spiritual practices as healing therapies.
  - Culturally engaging health system care
  - Excellent! I enjoyed the breakout discussions within our collaborative and the opportunity to learn from other collaboratives.

- Host a wrap up convening for this round of grantees.
- I enjoyed the convening. It was valuable to hear others' experiences. The DHCS people were frustrating and sound so far removed from reality that it, in effect, felt useless. There is really only so much tolerance we can all have for the continued lack of guidance from them. Boo!
- I felt the panel discussion was too high level and what each waiver and person does was not very clear. I would like to hear more best practices and stories from the collaboratives that have been working together for a long time.
- I really liked the setting – small group work and the opportunities it provided.
- It would be nice to invite all members of collaborative.
- More practical / structure to panel.
- More specific group work on topics like today's.
- More time for sharing.
- Thank you so much for organizing the conference and providing an opportunity for counties to interact and share experiences.
- Thanks for including time for us to talk to one another! Networking session and small group breakout. Good job having real breaks – I was much more able to participate.
- The data and outcomes conversation was helpful and would be great to continue and to include in future funding consideration.
- Waivers 101, housing opps.
- Would love more time for peer networking.

*Please share ideas and suggestions you may have for us in regards to upcoming Learning Community webinars (including content, structure, and topics for consideration).*

- Content -> data sharing 101? (or maybe 201 or more advanced!)
- Cultural challenges in care integration
- Data sharing constraints from different perspectives.
- Funding options for housing, data outcome, member/patient engagement.
- Having the right people on the call for specific topics.
- Leon shared great ideas for change – it would be great to learn more about how his team executed them so effectively!
- More info regarding what the waivers mean as they get implemented.
- More time for sharing.
- Share successful HIE stories and documents/releases/legal opinions.
- Substance abuse has a lot of energy! Want more info.
- The two topics that are of interest to our group are consumer perspective and SUP services.

*Please share any other comments or questions you may have for us.*

- Excellent convening. Facilitation of discussion can't be underestimated.
- Good job! Thanks so much. I am so glad you are so supportive of our passion.
- Great job!
- Great work
- Seems like the collaboratives could benefit from more focus on specific problem resolution or projects.

- Thank you for the opportunity to participate in this forum.
- Thank you!
- Thanks for having us!
- Thanks! Excellent experience!
- This process was valuable for my work overall in integration – a little less for my group because I feel as though we're pretty coordinated in our specific goals but outside of our LC project, I find all of this work and sharing to be immensely useful. Thank you.
- Very interesting, helpful, and motivating!